

*SACRAMENTO SELF-HELP HOUSING, INC.*

# The Impact of Hope

## 2017 Annual Report



## From the Executive Director

We want everyone to have a safe and affordable place they are proud to call home. Sometimes people get into situations where they need a lot of help — SSHH provides the hope and assistance they desperately need. Let me share one example.

Marion is 76 years old. When the hot water in her apartment ran out, she repeatedly asked for help. Not knowing what else to do, she withheld her rent payment, to get the manager’s attention. Instead of getting the hot water she needed, she was evicted.

I so wish she had called our Renters Helpline! We could have advised her not to withhold rent and instead we could have had the hot water heater fixed. Marion and Lala, her eight-year-old Chihuahua, ended up on the streets.

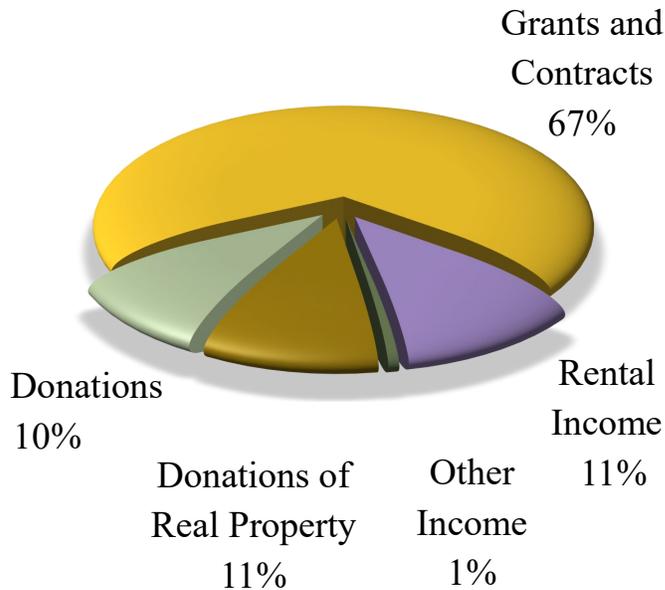
Thank goodness Adult Protective Services found her, and referred Marion to us. We immediately moved her into a safe house, then found her an apartment. Our case worker helps her resolve medical and financial issues, and Marion is now safe and happy.

Thank you for supporting our efforts!

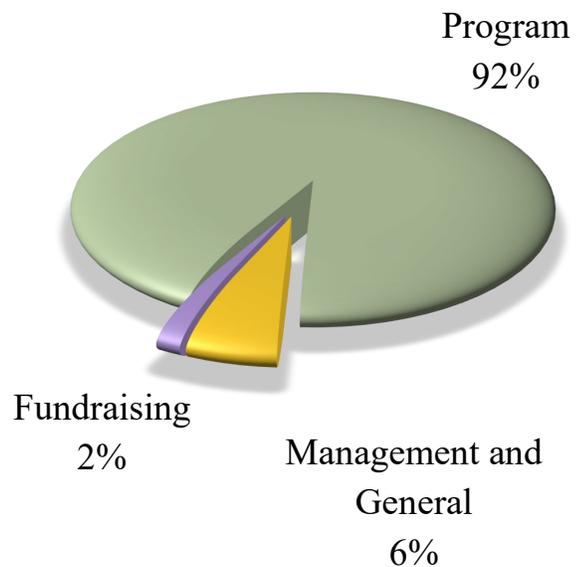
*John Foley, Executive Director*

## Financial Information 2017

**Total Income**  
**\$3,727,244**



**Total Expenses**  
**\$3,185,822**



## Our Mission

Founded in 2000, Sacramento Self-Help Housing helps people who are homeless, or at risk of becoming homeless, to find and retain stable and affordable housing.

We effectively eliminate homelessness with our innovative “housing first” model. Whatever financial, social, or medical problems someone may have, getting them housed first makes dealing with the other issues easier and increases their chances of long-term success.

## Our Impact

### Housing Services

- 1,872 people received help from our housing counselors.
- At least 203 of these found permanent housing.
- Thousands more directly accessed our web-based, housing-location service.

### Renters Helpline

- 8,556 intakes were completed by the Renters Helpline.
- We helped more than 5,570 of these families to maintain their housing.
- We helped more than 2,550 families to relocate.
- We referred 995 callers to Project Sentinel as potential fair housing or discrimination cases.

### Interim Housing

- We leased 35 homes to provide short-term housing for our most desperate clients.
- 123 people received three to six months of shelter, case management, and housing-location services.
- More than 63 of these went on to permanent housing.

### Permanent Supportive Housing

- We leased 40 homes to provide permanent shared housing.
- We housed 161 chronically homeless and disabled people.

### Our Partners

We are proud to work with local governments, including City and County of Sacramento, San Joaquin County, and the Cities of Elk Grove, Rancho Cordova, Citrus Heights, Folsom and Stockton.



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## Board of Directors

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## Homeless Assistance Resource Teams (HARTs)

In 2017, the HART Network of nearly 500 volunteers provided essential services to the vulnerable, homeless people in Carmichael, Folsom, Elk Grove, Citrus Heights, and Rancho Cordova. ***Thank you.***

**Winter Shelter:** More than 100 community members were provided a safe place to sleep, housing services, plus dinner and breakfast, during the coldest months of the year.

**Veteran Stand Down:** 75 veterans received supplies, housing services, and dinner at this annual event in Citrus Heights.

**Transitional Houses:** Nearly 25 individuals and families found interim housing at our two Elk Grove homes. HART volunteers mentored these clients.

Thank you to all our volunteers for making our success possible. We are building on your efforts!

## From our Housing Acquisition Specialist

Thank you to those who have leased their homes to us. We offer a “Master Leasing” program, and it is making a dramatic difference!

Master Leasing describes how we lease the homes, and then sub-lease rooms to each of our clients. Our experience shows that it’s helpful to have the support of other people in similar circumstances, and so sharing a home usually reduces isolation and builds community.

We are especially grateful to Mr. Charlie Wang, a property owner who enthusiastically responded to our request last January. He explains, “What inspired me was that SSHH is doing great work, and their mission and goals aligned with my viewpoint on how to tackle the homeless situation. When the opportunity came up, I offered my second house. . .”

**We need more affordable housing.** In addition, when property owners invest in their community, they transform the lives of people in desperate situations. Thank you for providing hope!